



**ANDERSON-GOODALE**  
**MEMORIAL HOMES**  
HEARTLAND CREMATION SERVICES

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***Dear Family and Friends,***

We are continually evolving our services according to Covid Virus Guidelines from the State of Illinois and the Illinois Funeral Directors Association.

During this difficult time, we are all going through, it's important for you to know that we are taking every precaution we can to avoid exposure and spread of the coronavirus, while still doing everything we can to comfort our families who are grieving profound loss. We have been consistently reviewing the changing guidelines of Funeral Associations, Will County Board of Health, IDPH, CDC and other federal agencies with guidelines regulating public gatherings. It has always been our mission to provide professional service and sensitivity to all our families. and observing recommendations provided by these organizations and agencies. Families are offered their preferences wherever possible. In every case, families are offered the opportunity to live-stream their funeral services.

We have antibacterial soap in all of our restrooms, sanitizer is made available, all of our entry ways, door knobs, surfaces, etc. are repeatedly cleaned and wiped down and thoroughly sanitized between services. We have ample space in all of our chapels to provide for social distancing. Our staff understands their personal obligations to make us aware of any symptomatic issues they may encounter.

Many funeral services have taken place in our Chapels as Places of Worship have had restrictions. At present it appears restrictions have been lifted on Churches and Places of Worship, still encouraging social distancing, face covering, and frequent sanitizing with disinfectant.

We will continue to monitor all of the regulations and adjust accordingly.

If we can answer any questions or be of any additional help, please contact us at [www.anderson-goodale.com/contact/contact-us](http://www.anderson-goodale.com/contact/contact-us)

*Together we can comfort families and one another!*

*The Family & Staff of Anderson-Goodale Memorial Homes*